



**JobTitle:** Installation Field Technician

**Report To:** Installation Manager

**Summary:**

You will be responsible for performing the normal duties of the position, as well as any additional duties assigned to you by the Installation Manager. Among your various duties, you will be expected to:

- a) Install cable runs including Cat5, Cat6, Coax and Fiber Optic.
- b) Inspect or test cables, recording and analyzing test results to assess transmission characteristics and locate and repair faults or malfunctions.
- c) Splice cables, using hand tools and mechanical equipment.
- d) Measure signal strength and understand how to assess results to locate and repair as needed any signal strength impairments that directly impact end user experience.
- e) Assist with planning installations by evaluating location, locating access and laying out equipment and wiring plan.
- f) Install satellite television systems, including running cables, installing dishes, calibrating and programming equipment, testing signal strength, identifying and correcting issues.
- g) Accurately record test results, schematics, and as builds, and correctly document all install activities in our trouble ticket system.
- h) Customer interaction, including installing in unit upgrades, instructing guests on proper use of equipment, and other troubleshooting as requested.
- i) Enhancing the **organization's reputation through** professional and personal accountability for accomplishing installations to completion in a neat, efficient manner.
- j) Updating and improving job knowledge by participating in educational opportunities and reading/reviewing technical publications.
- k) Tower work may be required.

An average work week will be approximately 40 hours. Depending on the project(s) or our workload, the employee may be required to work additional hours at overtime rates. Attractive starting salary based on qualifications. In addition to salary, health insurance, wellness benefit, vacation, holiday and sick pay and per diem for travel are provided.