

Job Title:	Field Installation Tech	To apply	hr@resortinternet.com
Location:	Frisco, CO	Travel Required:	Yes
Salary: DOE	\$40,460 - \$68,128 Mid: \$51,468	Position Type:	Full-time
Direct Report:	Installation Manager	Company Benefits	Company Pd Medical Insurance, Paid Vacation/Sick, \$500 Annual Wellness benefit, 401K with company match.

## Job Description Summary:

Field Installation Tech is responsible for installing cable, fiber, equipment per the system design as directed by the Installation Manager.

## ROLE AND RESPONSIBILITIES

- Install cable runs including Cat5, Cat6, Coax and Fiber Optic..
- Inspect or test cables, recording and analyzing test results to assess transmission characteristics and locate and repair faults or malfunctions.
- Splice cables, using hand tools and mechanical equipment.
- Measure signal strength and understand how to assess results to locate and repair as needed any signal strength impairments that directly impact end user experience.
- Assist with planning installations by evaluating location, locating access and laying out equipment and wiring plan.
- Install satellite television systems, including running cables, installing dishes, calibrating and programming equipment, testing signal strength, identifying and correcting issues.
- Accurately record test results, schematics, and as builds, and correctly document all install activities in our trouble ticket system.
- Customer interaction, including installing in unit upgrades, instructing guests on proper use of equipment, and other troubleshooting as requested.
- Enhancing the organization's reputation through personal accountability for accomplishing installations to completion in a neat, efficient manner.
- Updating and improving job knowledge by participating in educational opportunities and reaching technical publications.
- Tower work may be required.

## **QUALIFICATIONS AND EDUCATION REQUIREMENTS**

- Knowledge and expertise with satellite television systems, including installing dishes, calibrating and programming equipment, testing signal strength, identifying and correcting issues.
- Knowledge and expertise with RF and Wifi signals, understand how to assess results to locate and repair as needed any signal strength impairments that directly impact end user experience.
- Install cable runs including Cat5, Cat6, Coax and Fiber Optic.
- Expertise with cable splicing using hand tools and mechanical equipment.
- Effective and professional communication skills with both internal and external customers.
- Exceptional time management, organizational and strategic planning skills.
- Familiarity with Office, including excel, outlook and pdf software.

Lift and carry up to 50lbs, be able to stand, bend and climb ladders.